Neel Ketan Modha

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EDUCATION

Singapore Management University – School of Computing and Information Systems (SCIS)

Jan 2023 –

Master of IT in Business (Artificial Intelligence Track), GPA 3.93/4.00 - Part-time, est. completion by Jun-2024

Present

Singapore Management University - Lee Kong Chian School of Business (LKCSB)

Aug 2017

Bachelor of Business Management (Quantitative Finance and Technology for Business), GPA 3.90/4.00

-- Dec 2021

Recipient of the Kwek Hong Png LKSCB Valedictorian award and the Global Impact Scholarship award (top 2% of cohort).

PROFESSIONAL EXPERIENCE

Amazon Web Services (AWS)

Jun 2021 -

Senior Data Analyst - Asia Pacific & Japan (APJ) Sales Cycle Acceleration

Present

- Built the team's nascent portfolio of data products as its first analytics hire, leading to a 95% reduction in time spent on monthly reporting. Maintained 6 Tableau Dashboards and a pipeline for sales teams to self-serve their data needs via automated data dumps. Products have garnered 20K+ views and 1K+ unique users across APJ till date.
- Led a cross-functional initiative with Finance to develop a forecasting model (LSTM and XGBoost ensemble) which calculates the potential revenue impact of customers' cost optimization activities. Achieved an 88% accuracy, with model outputs being used to inform sales quotas, revenue forecasts, and plan proactive cost optimization/revenue-recovery engagements.
- Co-organized ASEAN's first early careers program for undergraduates, with an initial cohort of 100 students enrolled in an 8-week long curriculum introducing careers at AWS. I owned the end-to-end development and execution of a case competition and the technical game-day. Received an overall CSAT of 4.8/5, with the program greenlit to be run annually.

Amazon Web Services (AWS)

Jan – Jun

Data Analyst Intern - Cloud Intelligence & Insights

2020

- Conducted quantitative and qualitative comparisons of cloud computing services (Compute, Storage, Databases) on AWS vs. other cloud providers, highlighting key AWS differentiators, across 27 deal cycles valued at US\$147M.
- Developed and deployed a competitive price comparison tool for Compute and Storage services, saving the team 80% of the time taken to do the same comparison manually on Excel.
- Received an outstanding internship rating and was offered a full-time position after I graduated from college.

LEADERSHIP & COMMUNITY SERVICE

Bridges for Enterprise

Aug 2021 –

Technical Advisory (TA) Director and Project Lead

Dec 2022

- Scoped and led the delivery of 4 technical projects for global social enterprises (SEs) by recruiting, training and empowering project leaders and consultants. 4x more projects delivered and 2x more TA consultants recruited in 2022 vs. 2021.
- Engagement highlights: (i) Mobile application modernization and feature development for an Emirati SE's mobile application (ii) Data strategy, sensor data-streaming, and database implementation for a Nigerian SE (iii) Modernizing Excel-based tooling into a web application for a Rwandan SE.

SMU Business Intelligence and Analytics

Jan-Dec

Talent & Growth Director

2020

- Conducted workshops on (i) Natural Language Processing, (ii) Computer Vision and (iii) Machine Learning Deployment for >50 peers within the club, achieving an average workshop rating of 4.5/5.
- Organized ~10 outreach events, networking nights, coding challenges and data analytics competitions across the year, increasing overall event participation by 50% YoY.

RESEARCH

Yu C., Hillier D., Modha N., Liu X. Y., PACE: Prototypical Adaptive Contrastive Embeddings. (CS701 Deep Learning and Vision course project, unpublished). Advised by Dr. Sun Qianru. [Code] [PDF]

Aug – Nov 2023

• 2-staged adaptive learning with contrastive pre-training and k-means memory storage, for incremental learning and fine-grained image classification on a 100-class Bird dataset. Model placed top of the class leaderboard for its performance

SKILLS, PROJECTS & COURSEWORK

- Skills: Python (TF, PyTorch, sb3), Flutter, Django, Kafka, Java (Spring), JavaScript (Node, React), SQL, AWS, Tableau, Figma.
- Research Interests: MLOps (Engineering, Automation, Deployment), Human-AI Interaction, Reinforcement Learning
- **Technical Projects** (select): SageMaker Deployment of a Text/Image e-commerce product classifier [Code] [PDF] | Monte Carlo and TD-Lambda Blackjack Agent [Code] | Predicting Singapore's public housing (HDB) prices [Code] [PDF]
- Coursework (select): Applied Machine Learning | Object Oriented Programming (*Industry-attached web development for a construction SME*) [Code] [PDF] | Machine Learning Engineering | Deep Learning and Vision | Introduction to RL
- Hobbies: Board Games, PC Building, Outer Space, Watersports (Canoeing and Dragon boating).